

Cambridge Assessment International Education

Cambridge International Advanced Subsidiary and Advanced Level

BUSINESS 9609/22

Paper 2 Data Response

October/November 2017

MARK SCHEME
Maximum Mark: 60

Published

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge International will not enter into discussions about these mark schemes.

Cambridge International is publishing the mark schemes for the October/November 2017 series for most Cambridge IGCSE[®], Cambridge International A and AS Level components and some Cambridge O Level components.

 ${\rm I\!R}$ IGCSE is a registered trademark.

Cambridge Assessment
International Education

[Turn over

© UCLES 2017

Question	Answer							
1	Occasion Cards (OC)							
1(a)(i)	Define the term 'Computer Aided Design'.							
	Knowledge and Applicat	tion	Marks					
	A correct definition		2					
	A partially correct definition		1					
	No creditable content		0					
	i.e. some idea of the 'design' ele modify, optimise, 2D/3D models, 'design' on its own as this is a ta	, customis	· · · · · · · · · · · · · · · · · · ·					
	To use IT to create models	2	Both elements simply defined					
	Where software is used to create designs	2	Both elements and 'create designs' is good enough					
	To design 2D drawings	1	2D gives an idea of 'design' even though the word design has also been used.					
	Where computers are used to make designs for the business to use	0	Neither elements defined					

Question	Answer							
1(a)(ii)	Briefl	y explain the term 'mass customi	sation'.			3		
	Award one mark for each point of explanation:							
	C Example or some other way of showing good understanding, i.e. can involve the use of IT, low cost solution to making etc.							
	В	Understanding of 'mass', i.e. under production lines/flow production/a			1 mark			
	Α	Understanding of customisation, i create differentiated products, uni orders etc.		-	1 mark			
	other	production techniques to produce Can add value to a product by ac Make products unique to each cut the C mark is dependent on gain wise a wrong understanding of muction) could gain the majority of	lding diffo istomer b ing both ass cust	erences and custom out with low cost. <u>A and B marks firstomisation (e.g. ma</u>	st because			
	Ex	emplar	Marks	Rationale				
	diff	ing a production line (B) to make ferentiated products (A) often ng machinery (C)	3	All three elements				
	wh ind but line	nere a business makes products ich have are based on the lividual customer requirements (A) thave been made on a production e (B). This keeps the cost low for business (C).	3	All three elements				
	pro	nere lots of different types of oducts (A) are made using flow oduction (B).	2	A and B mark				
		aking customised products for the stomers which can be low cost.	1	A mark only – do n the C mark unless and B have been a (See Note:)	both A			
	pro of t the	king lots of products on a oduction line which keeps the costs the business low and means that business can produce lots of oducts to sell.	1	B mark only – obvi confusion with mas production (See No	SS			

© UCLES 2017 Page 3 of 19

Question			A	nswer	M		
1(b)(i)	Refer to Tal	ole 1. Calculate	the curre	nt ratio for 2016.			
	Mark	Rationale					
	3 marks	Correct calcula etc.) with or wit		current ratio (ignore any use of \$, % ect working			
	2 marks		`	mplied by the use of figures) and correct res (CA and CL)			
	1 mark	Correct formula CL)	a or correc	ct identification of both figures (CA and			
	0 marks	No creditable o	ontent				
	Formula:						
	Current asse Current liabi						
	Identification	on of correct fig	ures:				
	Current assets = \$3m Current liabilities = \$4m						
	Currentillabi	lities =	\$4	4m			
	\$3m \$4m =		\$ ⁴ r 0.75 or 3				
	<u>\$3m</u>	<u>0.75:1 o</u>	·				
	\$3m \$4m =	<u>0.75:1 o</u>	·				
	\$3m \$4m = Common an	<u>0.75:1 o</u> swers	r 0.75 or 3	3/4			
	\$3m \$4m = Common an Answer \$3m	0.75:1 o	r 0.75 or 3	Rationale Although the candidate has not got the correct answer it can clearly be seen by the working that they would have got the correct answer but have gone one			
	\$3m \$4m = Common an Answer \$3m \$4m \cdot 10	0.75:1 o	Marks 3	Rationale Although the candidate has not got the correct answer it can clearly be seen by the working that they would have got the correct answer but have gone one stage too far. Without working there is no way to			
	\$3m \$4m = Common an Answer \$3m \$4m \cdot 10	0.75:1 o	Marks 3	Rationale Although the candidate has not got the correct answer it can clearly be seen by the working that they would have got the correct answer but have gone one stage too far. Without working there is no way to know where this figure came from Formula is wrong (inverted) but correct identification of figures and then a correct calculation based on their own			
	\$3m \$4m = Common and Answer \$3m \$4m \ 10 75% (no \$4m \$3m = 1.3	0.75:1 o	Marks 3 0 2	Rationale Although the candidate has not got the correct answer it can clearly be seen by the working that they would have got the correct answer but have gone one stage too far. Without working there is no way to know where this figure came from Formula is wrong (inverted) but correct identification of figures and then a correct calculation based on their own figures (OFR) Without working there is no way to			

© UCLES 2017 Page 4 of 19

October/November 2017

Question			Answer						
1(b)(ii)	Explain one way in which the information in Table 1 might be useful to a potential investor.								
	Level	K	Cnowledge and Application	on	Marks				
	2b APP + APP		on of the use of the accour n in Table 1 to a potential		3				
	2a APP		ion of the use of the accou n in Table 1 to a potential		2				
	1 K		ion of the use of accountin n – no context	g	1				
	0	No credita	able content		0				
		rent liabilitie ed risk	down – increased risk es have doubled – increase Examples of context (APP)	1	explanations				
	To decide wh invest or not To judge the the business	success of	Sales and profit margin have gone up	suggest the					
	To see if the lis likely to be repay an inve	able to estment	Liquidity has gone down	pay back d may mean	vould not be ay the				
			Non-current liabilities have doubled The current ratio has decreased	Increased of mean that a investment towards padebt off, no more profit	any is going aying that ot making				

© UCLES 2017 Page 5 of 19

Question	Answer							
1(c)			one advantage and one the business.	<u>e</u> disadv	antage to OC of using the in	iternet to	8	
		Level	Knowledge and Application (4 marks)	Marks	Analysis (4 marks)	Marks		
		2	Shows understanding of using the internet to promote the business in context	3–4	Good analysis of one advantage AND one disadvantage to OC of using the internet to promote the business in context	4		
					Good analysis of one advantage OR one disadvantage to OC of using the internet to promote the business in context	3		
		1	Shows knowledge of the use of the internet to promote a business	2	Limited analysis of one advantage AND one disadvantage of using the internet to promote a business	2		
			Shows knowledge of the use of the internet in business OR promotion	1	Limited analysis of one advantage OR one disadvantage of using the internet to promote a business	1		
		Limited analysis in context: Marks limited to 4 + 2 = 6 Annotate – advantages on the left and disadvantages on the right						
	S	/stem, c	reation of cards etc.).		to allow for use of the website or encourages a business a	. •		

© UCLES 2017 Page 6 of 19

Question	Answer								
1(c)	Answers could include:								
	promotion a OC has an i links in and Customers quick/impuls Disadvantages OC may fine	, ,	I to good growth for g system, so intern advert straight to the social and viral pron	et based promotion ne website allowing					
	Examples of knowledge (K)	Examples of application/context (APP)	Examples of limited analysis (AN)	Examples of good analysis (ANAN) Must be in context (i.e. APP awarded)					
	The internet can reach many people	Greater number of potential customers who may buy cards from OC for special occasions	This may lead to increased sales	Increased sales → more revenue → more profit					
	Cheaper to promote	OC is a family business with limited capital	Keeps costs down for OC	Lower costs → may increase capital for expansion					
	Can use internet links to send customers to their website	Using OC's well established social media presence	Increases the number of potential customers	Increased sales → more revenue → more profit					
	trieli websile	Can link directly to the CAD software	CUSIONEIS						
	Attracts a younger audience	Greetings cards can be targeted at a younger audience	Leading to less competition for OC	Less competition → higher prices → more profit margin increased profit					

© UCLES 2017 Page 7 of 19

9609/22

Question		Answer						
1(c)	Examples of disadv	vantages:						
	Examples of knowledge (K)	Examples of application/context (APP)	Examples of limited analysis (AN)	Examples of good analysis (ANAN) Must be in context (i.e. APP awarded)				
	The internet may not be targetted	Many wasted views of the promotion by people who have no interest in buying greetings cards	This may lead to increased costs for promotion which is wasted	Increased costs → lower profit margin → less profit				
	Open to hackers	OC only sells greeting cards through the internet	Disable OCs ability to make sales	Decreased sales → lower profit/increased chance of loss				
		OC does not have much capital as it is family owned	May not be able to afford the costs of good security	More chance of website being offline → decreased sales → lower profit/increased chance of loss				
	No control of internet marketing	OC relies on social media and viral marketing	Can create a bad reputation	Decreased sales → lower profit/increased chance of loss				
		Greeting card industry requires a good reputation						
	Fast moving/dynamic environment	As opposed to the greetings card market which is well established (i.e. Christmas, special occasions etc.)	May need to be updated regularly which may not be the case with traditional promotion	Increased costs → lower profit margin → less profit				

October/November 2017

uestion	Answer								
1(d)	Evaluate the owners' decision to change the legal structure of OC to a public limited company.								
	Knowledge and Application (4 marks)	Marks	Analysis and Evaluation (7 marks)	Marks					
			Justified evaluation based on argument(s) in context	7					
			Developed evaluation based on argument(s) in context	6					
			An evaluative statement based on argument(s) in context	5					
	Shows understanding of changing from a private limited company to a public limited company	3–4	Argument based on the impact(s) of changing the legal structure of OC to a public limited company	3–4					
	Shows knowledge of legal structures	1–2	Limited analysis of TWO (or more) impacts of changing legal structure	2					
			Limited analysis of ONE impact of changing legal structure	1					
	1	No credita	ble content						
	Note: APP marks can be gained from the change from Ltd to PLC without any mention of the business because this is the context given to the candidates Answers could include:								
	use more traditional ma OC has started to see equity this may be reve	arketing m increased ersed	non current liabilities – by inc						
	<u> </u>	ily atmosp n their fina etitors an a control of	where, reducing the workers m ncial information if they become dvantage OC						

© UCLES 2017 Page 9 of 19

Question	Answer						
1(d)	K	APP	AN	ANAN	EVAL		
	PLCs can sell shares on the stock market	This opens up a new source of finance for OC (APP)	Which could be used to expand the business (AN)	Which may lead to more sales of greeting cards and profit for OC. (ANAN)	Overall becoming a PLC may be the fastest way for OC to reach its objective of		
	(K)	However anyone could buy the shares because they are now available on the stock market (APP)	Which may lead to a loss of control for the current owners (AN)	Who may limit the amount of shares they want to sell on the stock market and mean that OC does not have much extra capital to fund the expansion (ANAN)	expansion (EVAL – statement) However how many shares the owners make available will depend upon how much they are willing to risk losing control of the business (EVAL – developed) If the expansion can be financed and the owners keep more than 50% of the shares then there is little risk and it is likely to have been a good decision. (EVAL – justified)		

Question	Answer						
2	Nearly New (NN)						
2(a)(i)	Define the term 'inventory'.		2				
	Knowledge and Application	Marks					
	A correct definition	2					
	A partially correct definition	1					
	No creditable content	0					
	A correct definition will cover two of the following bullets: Stock Raw materials, work in progress, finished products Used in, or the result of the production process/ope demand, to sell Current asset Note: Inventory is a syllabus term to mean the stock of a business (in terms of all the assets award by a business (in	erations – to fulfil future					
	inventory in terms of all the assets owned by a business (i.e is not rewardable.	e. to take an inventory)					

Question	Answer								
2(a)(ii)	Briefly explain the term 'sole trader'.								
		В	One mark for each of the following marks): Unincorporated Unlimited liability No continuity No separate legal identity Income tax must be paid Owns all of the profit/resplosses/takes all the risk Shares cannot be sold Accounts do not need to produced/published/mad	/ (not corp consible	poration tax) for all the	1–2 marks			
	N	A ote:	One individual or one person (mu person) the B and C marks are dependen			1 mark			
		Exe	emplar	Marks	Rationale				
		unli	ned by one person who has mited liability and takes of the fit for themselves.	3	A, B and C				
		and	ingle owner with no shareholders I accounts do not need to be Ilished.	3	A, B and C				
		and	ole trader has unlimited liability I no continuity. It is owned by one son.	3	It does not matter it mark comes after to C marks				
			ned by one person with no reholders	2	A and B				
			ole trader does not have any reholders	0	No A mark – this co as easily apply to a partnership.	-			
		with	usiness that has unlimited liability no shareholders and no tinuity.	0	No A mark – this co as easily apply to a partnership.	-			
			e person responsible for finance, ision making etc	0	No understanding owner – this could manager				

Question	Answer						
2(b)(i)		ne total profit that Nathar laptop computers.	ı wou	ld make if he sold the whole batch	3		
	Mark	Rationale					
	3 marks	Correct calculation of the correct working	total	profit (no \$ required) with or without			
	2 marks	Correct calculation of tot revenue (with working)	al cos	ts or correct calculation of total			
	1 mark	Correct formula or correct working)	ct calc	culation of total variable costs (with			
	0 marks	No creditable content					
	Formula:	ure in the answer (i.e. To	otal C	ost = 1500 = 3 marks)			
	Calculations:						
	Total variabl	le costs = 20 · £50 repair	=	\$1000			
	Total costs =	= Purchase cost 20 · £50 repair	= =	\$2000 <u>\$1000</u> \$3000			
	50% mark u	p	=	<u>\$1500</u> \$4500			
	Profit		=	<u>\$1500</u>			

Question	Answer						
2(b)(i)	Common answers						
	Answer	Marks	Rationale				
	1500 (no working)	3	Allow the answer with or without working and \$ or incorrect working				
	\$2000 + \$1000 = \$3000	2	Working to support that this is the total cost figure				
	3000 (no working)	0	A wrong answer with no working to know where the answer has come from				
	20 · \$50 = \$1000	1	Working to support the calculation of variable costs				
	\$2000	0	A wrong answer with no working to know where the answer has come from				
	50% of \$2000 = \$1000 20 · \$50 = \$1000 So profit = \$0	2	One error – mark up was calculated on FC not TC OFR				
	\$2000 20 = \$100 (FC per computer) \$100 + \$50 (VC) = \$150 (total cost per computer) 50% of \$150 = \$75 (mark up per computer) \$150 + \$75 = \$225 (price per computer) \$225 · 20 = \$4500 (total selling revenue)	2	A route to find total revenue but no profit figure – any valid route to find TR correctly without a correct calculation of profit should be awarded 2 marks as long as there is working.				
	\$4500 (no working)	0	A wrong answer with no working to know where the answer has come from				

Question	Answer							
2(b)(ii)	Explain one advantage to Nathan of using a cost based pricing strategy.							
	Level Knowledge and Application Marks							
	2 (APPAPP)	3						
	2 (APP)		Identification of an <u>advantage</u> of using cost 2 based pricing in context					
	1 (K)		Identification of an <u>advantage</u> of using cost 1 based pricing					
	0	No credita	No creditable content 0					
	Answers could include: Examples of context Bossible explanation							
	Examples of identification advantage (ns of an	Examples of context (APP)	Possible (APPAPP)	Possible explanations APPAPP)			
	Quick and simple		Nathan is a computer engineer and may not be experienced in running a business.	Therefore Nathan tim	this will save			
			Nathan needs to focus on repairing computers not complicated pricing methods.	So Nathan can focus on gaining sales for the business.				
	Always leads to a profit Always covers the full cost of each computer		Each computer has a total cost of \$150.	So any prior than this w profit for N	rill result in a			
	Predictable p margin	profit	Nathan chose a 50% mark-up.		rk-up should ual the profit			
					can target a rgin that he ceptable.			

© UCLES 2017 Page 15 of 19

October/November 2017

Question				Ans	wer		Marks		
2(c)	Analyse two methods Nathan could use to improve NN's cash flow.								
		Level	Knowledge and application		Analysis				
		2	Shows understanding of TWO methods of improving cash flow in context	4	Good analysis of TWO methods of improving cash flow in context	4			
			Shows understanding of ONE method of improving cash flow in context	3	Good analysis of ONE method of improving cash flow in context	3			
		1	Shows knowledge of TWO methods of improving cash flow	2	Limited analysis of TWO methods of improving cash flow	2			
			Shows knowledge of cash flow or ONE method of improving cashflow	1	Limited analysis of ONE method of improving cash flow	1			
		0	0 No creditable content						
	One factor analysed in context, max 3 + 3 Note: the focus of the analysis must be on improving cashflow								
	Answers could include:								
	Could use a cashflow forecast to identify when Nathan needs extra cash Nathan could take a partner (this is contextual) Could arrange credit facilities with suppliers— would the large electrical retailers offer him any credit? If Nathan currently offers credit (unlikely) he could make sure his customers pay on delivery or in advance. Nathan could take out a short term source of finance for times when he needs extra cash to purchase inventory — cost of finance, likelihood of getting finance Take out a long term source of finance to give Nathan access to cash								
		K	eep a low amount of ca	sh tied u	ost of using finance, cost of finance of the post of using finance, cost of finance of instance of computers				

© UCLES 2017 Page 16 of 19

Question		Answer					
2(c)	Examples of methods	Examples of application/context	Examples of possible analysis				
	Arrange credit with suppliers	Nathan is purchasing from large electrical retailers who may be likely to give him credit. Nathan is an established customer of the large electrical businesses and therefore more likely to get credit. Nathan needs the time this credit would give him to repair the computers.	More time to pay → sell computers before paying for the stock → revenue before costs need to be paid → less chance of negative cashflow				
	Short term source of finance	Nathan is an established business and may get credit. Nathan is a sole trader and may struggle to get a short term source of finance A short term source of finance would allow Nathan to purchase the computers without needing a 'buffer' of cash available – he can add in the cost of finance to the price of the computers (i.e. costs plus).	Allow purchase without needing cash → Will not worsen Nathans cashflow position → Less chance of negative cashflow Increase costs of NN → Increase price of a computer → May reduce sales → may reduce profits				

Question	Answer							
2(d)	Recommend which one of the two potential employees Nathan should select. Justify your recommendation.							
	Knowledge and Application (4 marks)	Marks	Analysis and Evaluation (7 marks)	Marks				
			A justified recommendation for Nathan on which potential employee he should select based on the given arguments for selecting Katy and Sahdat	7				
			A developed recommendation for Nathan on which potential employee he should select based on the given arguments for selecting Katy and Sahdat	6				
			An evaluative statement/recommendation based on the given arguments for selecting Katy and Sahdat	5				
	Shows understanding of selection criteria for Katy and Sahdat	4	Argument(s) based on selecting Katy and Sahdat as potential employees for NN	4				
	Shows understanding of selection criteria for Katy or Sahdat	3	Argument(s) based on selecting Katy or Sahdat as potential employees for NN	3				
	Shows knowledge of selection	1–2	Limited analysis of Katy and Sahdat as potential employees	2				
			Limited analysis of Katy or Sahdat as potential employees	1				
	Note: APP, AN and ANAN about Katy should be placed in left hand margin and Sahdat in right hand margin							
	Lower previous salary Some experience of dealing with electrical retailers (NNs suppliers) Degree – but is this necessary? Younger – but is this a benefit and should Nathan make a decision based on age (legal issues?) Relevant skills and organisation could be useful							
	Sahdat Higher previous salary – does this mean that he will expect more? More experience in relevant area No qualifications, but are they necessary? Older, but could this be a benefit? Will his skills of managing employees and communication be any use within NN where he will be the only employee and possibly not customer facing?							

© UCLES 2017 Page 18 of 19

Question	Answer						
2(d)	An example of how an answer could develop and how it should be annotated.						
	К	APP	AN	ANAN (one sided)	EVAL		
	Selection is the ability to choose between potential employees for a position. (K) A business can select employees through interviews, experience, skills etc. (K)	Katy has got some experience working for a large electrical retailer. (APP)	This may help Nathan to negotiate better prices and credit with his suppliers who are the large electrical retailers. (AN)	This is likely to reduce the costs for Nathan of doing business, improve his cashflow and increase his chances of making a profit. (ANAN – Katy)	I would recommend that Nathan chooses Sahdat because better productivity will help Nathan to sell computers quicker and this may help solve his major problem of cashflow. (EVAL – statement)		
		However Sahdat has more experience than Katy in repairing computers but he has been his own boss for the last 10 years. (APP)	More experience may lead to quicker repairs. (AN) However he may not be willing to take instructions from Nathan about what to do. (AN)	Quicker repairs could increase the productivity of NN and mean that he can sell more computers, quicker and gain more profit. (ANAN – Sahdat) If Sahdat cannot take orders then Nathan may find him difficult to manage and this may lead to conflict and lower productivity for NN. (ANAN – Sahdat)	However it depends upon whether Nathan feels he can manage Sahdat. (EVAL – developed) If he can't then this productivity boost is unlikely to happen and Katy might be the better option as she may be easier to manage. (EVAL – justified)		
	evaluation ma evaluation. Ma candidate has (AN) each time	ny candidates w ake sure you are tried to cover lo	rill attempt more only awarding ts of different po	oints but only got to	epth to their propriate level – if a		